

DIVEWORLD LTD - UK DIVE TRIPS

TERMS & CONDITIONS

“The Customer” means the person, company or organisation booking a trip.

“Fee” means the cost of the boat trip, including booked accommodation and boat/accommodation packages, as published on Diveworld’s website, or otherwise agreed in writing.

1. Booking

1.1 A booking will be provisional until Diveworld receives the following:

- a. Deposit or Payment as defined in Section 2.
- b. Completed Booking Form with Customer name, address, telephone number, email address
- c. Fit to Dive Statement
- d. Dive Credentials

1.2 Upon receipt of the above Diveworld will confirm the booking in writing or email.

1.3 These Terms and Conditions of Booking apply to all bookings confirmed to a Customer by Diveworld and by entering into a confirmed booking the Customer agrees to be bound by them (unless otherwise agreed in writing).

2. Deposits and Payments

2.1. BOOKING THE TRIP: Places will only be secured on receipt of the required deposit & completed booking form.

2.1 BALANCE: Payment in full on or before the date advised. Late payment will result in loss of your place and deposit.

2.3 Other payment options can be arranged by prior agreement.

2.4. All deposits are non-refundable.

3. Cancellation by the customer

3.1. More than 4 weeks before the booked date then the Deposit will be forfeited.

3.2. Less than 4 weeks before the booked date, 100% of the cost of the weekend will be forfeited.

3.3. If the customer is unable to go on the day because of illness or unforeseen circumstances, any refunds will be at the discretion of Diveworld and the Skipper. Your personal travel insurance may cover these circumstances.

3.4. If the customer declines a prepaid dive during the trip, no refund is given.

3.5. If the skipper cancels a prepaid dive during the trip, a refund for that dive will be given.

4. Cancellation by Diveworld or one of their suppliers

4.1 In the event of cancellation due to adverse weather conditions, either the day before, or on the morning of the trip, the customer has the option to receive a refund for price of the dive boat, or the booking moved to another suitable date. Diveworld will endeavour to return monies paid out to third parties and other suppliers on behalf of the customer, however with regards to accommodations, this cannot be guaranteed. A percentage or cancellation fee may be held by some suppliers.

4.2 Due to illness, mechanical breakdown or other unforeseen circumstances by suppliers, the customer has the option of the Deposit or Payment being returned in full or moved to another suitable date. In this case every attempt would be made by Diveworld to find another suitable boat so the trip can go ahead. There is no guarantee another boat, or accommodations, will be available.

4.3 Diveworld cannot be held liable for any loss incurred by the customer in arranging the trip, due to cancellation of the trip.

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5. Weather

5.1 We will endeavour to call or e-mail you 24-48 hours in advance to confirm the weather conditions for the trip and whether there are any changes to the itinerary as a result.

5.2 Every attempt will be made by Diveworld to contact you. If you do not hear from us, please contact us. If you attend and the trip has been cancelled by the Skipper or Diveworld, due to weather conditions, we cannot be held responsible.

5.3 Our decision is final with regard to the weather and is always based on our skipper's advice. Wherever possible we will run a trip, with safety taking the highest priority.

6. Alcohol, Drugs and Safety

6.1 No alcohol is allowed on any dive boat and no alcohol to be consumed within a reasonable period before the dive.

6.2 Drug abuse or alcohol consumption: if obvious or suspected, you will not be allowed to dive under any circumstances.

6.3 Any injury or loss sustained on board must be reported immediately to the Skipper and trip organiser

6.4 Children under 14 years old are allowed to dive, only with by prior agreement by Diveworld and their suppliers.

6.6 Any change in medical conditions that might affect a customer during the trip MUST be reported to Diveworld at the time of booking or before departure.

6.7 All divers are responsible for their own insurance policies and ensuring they have the correct qualification and experience for diving. If you are unsure, then please ask for advice.

For details and to book any UK trip call 0114 233 2995 or email us at info@learn2dive.co.uk

All trips are subject to availability and prices may change.