

Diveworld Ltd

Terms & Conditions of Booking Courses with Diveworld Ltd

Diveworld Ltd is a PADI 5 Star Instructor Development Centre.

Under our Professional Code of Practice and Member License we agree to uphold Standards, Procedures and Performance Requirements set for each PADI Training Course we offer and deliver.

As PADI Professionals we enjoy a rewarding role teaching and introducing people to scuba diving. With this ability comes a serious and very important obligation to our students, clients, customers, and all those who come to us to be taught or led underwater: We are responsible for the safety of others.

As PADI Members, we have agreed to

1. Put the safety of diving clients and students as our first priority and responsibility.
2. In doing so, we abide by the requirements and intent of PADI Standards and Procedures, while applying our best judgment during the PADI courses and programs we conduct.
3. Although scuba diving is a reasonably safe activity when safety rules are followed, the risk/consequence of scuba diving can lead to very serious injuries.
4. All Diveworld Ltd PADI Professionals are safety minded, safety conscious, and practice instructing and dive mastering professionally.

Part 1:

Deposits, Payments, & Refunds

Diveworld has a 'Non-Refundable Deposit' policy in place. By paying a deposit for any training with Diveworld you are agreeing to this policy. Diveworld will take course fees in proportion to cover materials and training completed by the student. Refunds are issued under the following conditions.

1. Once course fees are paid in full, Diveworld will not refund unless on medical grounds. In which case a medical statement from a physician will be required stating that the diver is no longer fit to dive or is unable to continue training.
2. A doctor's statement must be produced within 12 months of the sign-up date of the course to be accepted for a refund to be considered.
3. **Refunds: When a refund is agreed**
 - a) If materials have been used, deductions from deposits will be made to cover these costs.
 - b) Deductions will be made for any course content delivered by Diveworld, theory, pool and open water, along with proportional costs for kit provided and staffing costs incurred.
 - c) A £35 administration fee will be deducted in all instances.
4. If a course is not attended or completed within 12 months of a start date by the student, no refund will be given.
5. Diveworld reserves the right to terminate, refuse or refer diver training within the standards and procedures of the PADI organisation if a student:-
 - a) displays irresponsible behaviour,
 - b) is disruptive during any part of training
 - c) is in breach of any PADI training standards.
 - d) Under these circumstances no refunds will be given.
6. Diveworld Ltd has the right to withhold certification until all course fees are paid for in full.
7. Diveworld has the right to terminate or suspend a training course, or a package of training courses, if fees are not paid on time as agreed, or if fees paid do not cover outstanding training.
8. Diveworld reserves the right to exercise discretion with individuals, this must be agreed in writing and in advance, for payment plans, for training programmes and course packages.
9. All the above terms and conditions apply to any individual payment plan and/or arrangements.

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Part 2:

Learning Agreement & Training: Terms and Conditions

All PADI courses offered by Diveworld have prerequisites.

All students must

- Be a minimum age of 8 years for specific junior programmes
- Must be a minimum age of 10 years for the PADI Discover Scuba Diving Experiences
- Must be a minimum age of 10 years for the PADI Open Water Diver Course

All students must sign a - **(Parents/Guardians must co-sign for anyone under 15 years of age)**

- Liability Release and Assumption of Risk Agreement, or
- EU – Statement of Risk and Liability
- Non-Agency Disclosure and Acknowledgment Agreement
- Diver Medical form – must be fit to dive
- Standard Safe Diving Practices Statement of Understanding

It is a **PADI standard** that before attending on enrolled courses

1. Each student is given all the relevant course materials, and instructed on what preparations are expected to be completed before attending a course.
2. This includes and is not limited to
 - a) Course manuals
 - b) eLearning materials
 - c) Online videos
 - d) Access codes to view simulators
3. At the time of booking, each student agrees **to complete all elements of pre-study**, as instructed by Diveworld PADI Professionals, before attending for agreed theory sessions.
4. Each student understands they **must have completed all theory elements** before attending pool training sessions.

Diveworld Ltd reserves the right to defer students to the following month's course, or other dates to suit, if we are aware that home study has not been completed satisfactorily.

Should the student be unavailable, they will be offered alternate dates up to a period of one year to complete the course. Under these circumstances no refunds will be given.

I _____ agree to the terms and conditions

PLEASE WRITE IN CAPITALS

at the time of booking with regards to

1. **Part 1: Deposits, Payments & Refunds.**
2. **Part 2: Learning / Training Agreement Terms and Conditions and agree to complete all required pre-study ahead of attendance on my PADI Course.**
3. **I am aware my course may be deferred if this is not completed and will not receive a refund.**

Signed _____ Date _____

Parent / Guardian _____